

Village moving to BS&A

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The Village of Tinley Park will begin using a new cloud-based financial management system on Jan. 27 that will improve operational efficiencies and allow the Village to better serve its residents and businesses.

The new system, by provider BS&A Software, will replace the Village's current payment system, Tyler Eden, which is more than 12 years old and is being phased out by its parent company. The Village has been working behind the scenes for nearly a year in preparation for the change.

BS&A's system is designed exclusively for local government and features a modern, easy-to-use online portal. Once users have set up their online accounts, they will be able to view their account history and set up/manage payments (i.e. recurring payments). The new software also has a public-facing portal that allows users to submit all licensing, permitting, and special event applications online, as well as view status updates related to each submission.

Starting in February, water bills will have a slightly different look, and the Village will be able to take (and will encourage) online utility payments. Once the system is live, users wishing to make an online water billing payment will need to establish a new account. The Village will continue to communicate the changes in the coming weeks, but in the meantime, you can watch the video on the BS&A website at www.bsasoftware.com for more information on the new system and how to set up an account.

While implementation begins Jan. 27, the Village will make the official switch from Tyler Eden to BS&A from Feb. 5 to 11. During this time, the Village will have to shut down its existing systems in order to maintain data integrity for the conversion. This will allow BS&A to complete its final data conversion so the Village has "clean" data in the new system.

As a result, the Village will not be able to take any payments (including water billing) during that time, whether online or in-person at all Village facilities. The Village will still accept payments via cash or check at Village Hall, and will hold them in que until the new system is up and running. The Village will also implement a grace period during this time and will not charge late fees.

More information on the new BS&A system will be available in the coming weeks at TinleyPark.org.